



Zazou Salon & Academy

3033 Mountain Highway

North Vancouver, BC

V7J 2P2

(604) 980-7223 | zazou@zazou.ca | www.zazou.ca

ZAZOU SALON & ACADEMY APPRENTICESHIP PROGRAM

APPRENTICE JOB DESCRIPTION: As an Apprentice at Team Zazou you are expected to perform the following job responsibilities as required.

- Be apart of Creating Exceptional Experiences
- Have some extra time on your hands? Open availability is an asset at Team Zazou! (must be able to work one weekend day minimum). We offer flexible hours, and just in case you were wondering, this is no 9-5, Mondays-Friday industry.
- Washouts, toners, blowdry/style, and hair treatments
- Being a team player and assisting hairstylists with their responsibilities
- Housekeeping is a critical part of the job, so needless to say, we love a good clean freak! We take pride in our salon cleanliness, so housekeeping standards take a very high priority on our team. Apprentices are our cleaning rockstars and main team members responsible for the overall cleanliness of the salon. This includes, sweeping like a boss, laundry, dishes, cleaning stylist's stations, cleaning colour walls and assisting with any other duties assigned.
- Salon cleanliness and proper disinfection to Beauty Safe/Salon Standards
- We all take responsibility to make sure we are in a safe, clean space, and every team member is held responsible to properly clean and disinfect their work station, as well as communal working areas around the salon.
- Show off your bright side by greeting our guests with a welcoming smile and a positive vibe. We are here to make them feel valued and welcome in our salon!
- To educate guests on proper homecare needs for each individual.
- To keep guest notes and service history current and up to date for all guests.
- To offer value added services to guests such as skin and scalp analysis, and scalp massages
- To ensure Guests are satisfied at the end of each service.
- To personally escort Guest to concierge for departure.
- Obsessed with education? So are we! Maintain your product knowledge through Learndash and regular internal or external education classes.
- Maintain the required education and volunteer points through the year.
- Volunteer for community charitable events.
- "Engage" in team social events on a regular basis and get to know your new crazy family.
- Advance the success of yourself, and those around you by contributing when called on by your team.
- Any and all other duties as assigned.

ADVANCED ACADEMY PROGRAM

Our program is an excellent opportunity for you to take the fundamental skills and techniques learned throughout hair school and hone them and build your confidence working with Guests in a salon environment. The program is a minimum 12+ months and is self paced. However, we help keep you motivated to complete the program in a timely manner by setting goals and deadlines.

There are 4 terms to the Advanced Apprenticeship Program. Each term includes a class, followed up with Academy booking time, where you have the opportunity to perfect those skills you have learned by bringing in models. During each term you will have a set number of quota cards you must complete. By bringing in the models, you contribute towards the completion of your quota cards. The more models you bring in, the faster you can get through the program.



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Training Agreement:

- As the Academy Program Education is free throughout your Apprenticeship, we ask for a 1-year commitment to Zazou Salon & Academy post-graduation to an Accomplished Stylist.
- Costs associated per term: *can be paid out per term, with payback letter or cash*
 - **Term 1: \$200**
 - Extensive training in Guest Experience, with the intent of giving a five-star guest experience
 - Product knowledge for all the products that we carry through live education and Learn Dash remote learning
 - Technical training in Styling and Apprenticing
 - Selected outside/off site education fees are complementary during apprenticeship*
 - **Term 2: \$400**
 - 8 extensive cutting classes including:
 - Cutting Theory 101
 - A-Line with Layers
 - Long Layers
 - Graduation and Bobs
 - Men's Cuts
 - Short Women's Cuts
 - Special Event Styling
 - Hands on experience of becoming a Junior Stylist on the floor within 6 months
 - Selected outside/off site education fees are complementary during apprenticeship*
 - **Term 3: \$500**
 - 8 extensive colour classes including:
 - Essential Colour Theory and Treatments
 - Hair Colour Theory
 - Regrowth Colour
 - Grey Coverage
 - All Over Colour
 - Blonding Basics
 - Advanced Blonding
 - Colour in Between Foils
 - Hands on experience of working as a Personal Assistant to a Master Stylist with extensive training in Mentorship, within 6 months.
 - Selected outside/off site education fees are complementary during apprenticeship*
 - **Term 4: \$600**
 - 6 extensive Advanced Technique classes including:
 - Creative Colour and Foiling Placements
 - Bleach Outs
 - Balayage and Foilage
 - Tintbacks
 - Smoothing Treatments



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- Perms
 - ITA Registration with all Apprentice and Academy hours logged
 - Training in relation and preparation of the Red Seal Certification Exams
 - **amount due if withdraw/released from program*
- This will be reviewed at the time of your interview.